

# TOWN OF MARBLEHEAD, MASSACHUSETTS

**MANAGEMENT LETTER** 

JUNE 30, 2022



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To the Honorable Select Board Town of Marblehead, Massachusetts

In planning and performing our audit of the financial statements of the Town of Marblehead, Massachusetts, as of and for the year ended June 30, 2022, in accordance with auditing standards generally accepted in the United States of America, we considered the Town of Marblehead, Massachusetts' internal control over financial reporting (internal control) as a basis for designing audit procedures that are appropriate in the circumstances for the purpose of expressing our opinions on the financial statements, but not for the purpose of expressing an opinion on the effectiveness of the Town's internal control. Accordingly, we do not express an opinion on the effectiveness of the Town's internal control.

Our consideration of internal control was for the limited purpose described in the preceding paragraph and was not designed to identify all deficiencies in internal control that might be material weaknesses or significant deficiencies and therefore, material weaknesses or significant deficiencies may exist that were not identified.

A deficiency in internal control exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct, misstatements on a timely basis. A material weakness is a deficiency, or a combination of deficiencies, in internal control, such that there is a reasonable possibility that a material misstatement of the entity's financial statements will not be prevented, or detected and corrected, on a timely basis. As described in the memorandum that accompanies this letter, we identified certain deficiencies in internal control regarding the Town's cash reconciliation process that we consider to be a material weakness.

Additionally, during our audit we became aware of several matters which we believe represent opportunities for strengthening internal controls and operating efficiency. The memorandum that accompanies this letter also summarizes our comments and suggestions concerning other matters.

We will review the status of these comment during our next audit engagement. We have already discussed these comments and suggestions with various Town personnel and will be pleased to discuss it in further detail at your convenience, to perform any additional study of the matter, or to assist you in implementing the recommendations.

This communication is intended solely for the information and use of management of the Town of Marblehead, Massachusetts, and is not intended to be and should not be used by anyone other than these specified parties.

July 26, 2023

Powers & Sullivan LLC

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Material Weakness

#### **Cash Reconciliations**

#### Material Weakness Comment

Since fiscal year 2019, we have reported to you that the Town's bank accounts have not been reconciled from the Treasurer's Cashbook to the bank statements during this fiscal year. The Town has implemented a variety of different cashbook systems since 2019 and has still been unable to reconcile the cash activity and balances between the Treasurer's Cashbook and the banks and between the Treasurer's Cashbook and the General Ledger in a timely manner. The fiscal year 2022 cash reconciliations took place at the end of fiscal year 2023 and several of the identified errors will not be recorded in the Town's ledgers until fiscal year 2023, due to the late reconciliation process. Additionally, several of the Town's bank accounts did not have the required transfers in and out recorded throughout the year, rendering the account balances inaccurate. We consider the failure to implement a process to reconcile cash timely to be a material weakness in the Town's internal controls.

The Town does not have any formal documentation of the procedures necessary to reconcile the cash balances. Turnovers in staff and a lack of documented procedures have increased the difficulties in this process.

Both the Treasurer and the Town Accountant play a key role in developing and monitoring a sound internal control structure. The Treasurer is responsible for establishing and maintain procedures to 1) properly safeguard the Town's cash and investments and 2) assure that all receipts and disbursements are reported accurately and timely. The Town Accountant is responsible for establishing and maintaining procedures to assure that all Town receipts and disbursements are properly authorized and recorded in the general ledger accurately and timely.

One of the most effective controls to detect and correct errors in a timely manner is a timely process of reconciling bank balances to the Treasurer's Cashbook and then reconciling those reconciled Treasurer's Cashbook balances to the Town's General Ledger. Performing these monthly reconciliations helps to ensure that errors are detected and corrected timely and that the Town's records are complete and accurate.

We continue to recommend the Town implement a month-end checklist that is used to verify that all required reconciliation procedures have been completed and reviewed on a monthly basis. As part of this process, there should be a review of the outstanding items between the bank balances and the Treasurer's Cashbook and between the Cashbook and the General Ledger to ensure that transactions are recorded accurately and timely and that the differences are limited to bank timing differences such as outstanding checks and deposits in transit. In the event that the reconciliations are not completed, there should be a process to notify the Town's Finance Director.

**Current Year Comments** 

#### **Net Other Postemployment Benefit Trust Fund Liabilities**

#### **Current Year Comment**

Accounting Standards require information that is provided through independent actuaries in order to meet the financial reporting and disclosure requirements for Other Postemployment Benefits (OPEB). The actuaries base their reports on a significant amount of information provided by various Town departments. The actuarial valuation is required to be completed every two years for Trust reporting with updates required in the years without a complete valuation. The report from the actuary is required for the Town to complete the annual audit of the financial statements. For the fiscal year 2022 audit, the report from the actuary was dated in May of 2023. The late reporting of OPEB information can cause substantial delays in the Town's ability to complete the independent audit timely.

In addition to the delays noted above, the Town has established an Other Postemployment Benefits (OPEB) Trust fund to pre-fund the Town's OPEB liability for retiree benefits. Any interest generated by the fund is required to be added to and become part of the OPEB fund. The balance in the OPEB Trust fund investment account has not been reconciled to the Trust Fund's balance on the ledger and the variance is approximately the amount of the fiscal year 2022 appropriation voted to be transferred to the fund (\$250,000), indicating that the bank transfer may not have taken place during the fiscal year, which would resulted in the OPEB Trust investments not earning the proper investment income.

#### Recommendation

To ensure the timely and accurate reporting of the Town's net OPEB liability and related information in the financial statements, and to ensure that the Town's OPEB trust fund investments are accurately reported, we recommend that the Town implement a process to reconcile the OPEB trust fund balance (Treasurer's balance) to the general ledger monthly; and that the timing of providing information to the Town's actuary and for the completion of the actuarial reports be coordinated in a matter that will permit the required information to be available at the beginning of the Town's independent audit.

#### **Reconciliation of Accounts Receivable**

#### **Current Year Comment**

An integral part of ensuring that the financial statements are accurate and complete is ensuring that all amounts recorded to the Town's balance sheet are properly reconciled and supported with underlying source documentation. In past years, we have recommended that the Town reconcile accounts receivable balances between the general ledger and the Treasurer/Collector on a monthly basis. This comment was considered resolved in fiscal year 2021 and has become a comment again in fiscal year 2022, as the accounts were not reconciled throughout the year and the reconciliation did not take place until many months after the fiscal year ended. In many instances, the commitments of bills were not recorded on the ledger during the year, further hindering any reconciliation process. Without timely reconciliations, the Town is at risk of relying on and reporting inaccurate balances in the general ledger, in the financial statements and in the accounts of individual taxpayers.

#### Recommendation

We recommend that the Town reconcile the accounts receivable balances between the general ledger and the Treasurer/Collector on a monthly basis and correct any errors or discrepancies discovered through this process in a timely manner.

# **Prior Year Comments**

#### **Internal Financial Statements**

#### **Prior Year Comment**

The Town's ledger is segregated into several funds that account for numerous individual projects and grants. The ledger provides a fund balance for a fund's entirety versus an individual fund balance for each project and grant being accounted for within a fund. This general ledger design requires the Town to prepare internal financial statements to be able to monitor and report on the individual project or grant balances and comply with all requirements and restrictions stipulated by the individual grant or project. The Town did not prepare all the financial statements necessary to be able to audit the Town's accounting records in a timely manner. The absence of internal financial statements makes the external reporting required of the Town difficult to produce as well as increases the likelihood the reporting contains errors. Preparing internal financials also provides assurance that the Town has recorded all the necessary entries and transfers on the Town's ledgers.

#### Current Year Status - Unresolved

We continue to recommend the Town produce and reconcile internal financial statements annually and with adequate time to meet the Town's reporting requirements. These financial statements should account for all Town funds and should be segregated by the fund type such as federal grants state grants, enterprise funds, etc. The financial statements should contain both a balance sheet and a profit loss statement that reconciles beginning and ending fund balance for each individual project and grant.

#### **Document Key Administrative and Financial Functions**

#### **Prior Year Comment**

Over the past few years, due to the turnover of critical personnel in the Town's finance positions, it has become apparent that there are limited written policies and procedures for the key administrative and financial functions of the Town. Because there is a limited number of staff supporting key positions, a formal document that identifies and documents key areas of administration and operations would reduce the risk to the Town in the event that personnel have extended absences or leave the Town's employment. We recommend that the Town document all key managerial and financial functions that include, among other items, 1) daily, monthly, and yearly work processes and specific procedures; and 2) other specific information relative to the function being documented.

#### Current Status - Unresolved

The Town has not documented key administrative and financial functions. We continue to recommend that the Town document all the daily, monthly and yearly key administrative and financial functions of the Town's financial departments.